

WILBARGER GENERAL HOSPITAL

Guide to Outpatient Services

LABORATORY RADIOLOGY RESPIRATORY

OUTPATIENT SURGERY PHYSICAL THERAPY NUTRITIONAL SUPPORT

TO HELP YOU WITH OUTPATIENT SERVICES

Please read these important instructions carefully; they will add to your convenience and comfort as a patient of our outpatient departments.
Admissions

- ❖ Report to the admitting office located at the Hillcrest Drive entrance and sign in on the Patient Register located in the lobby. You may also register in the Emergency Room Lobby.
- ❖ All Patients needing Laboratory, Radiology, Physical Therapy, Outpatient Surgery, Speech Therapy, Respiratory Services, or Nutritional Support must stop and register.
- ❖ Plan for approximately 15 minutes to complete registration forms.
- ❖ Bring **all** the forms that the Doctor give you to the admission office

Insurance

- ❖ The hospital prefers that you bring your insurance identification cards to the hospital with you. Our insurance department will file your claim for you.
- ❖ All workman's compensation claims must be pre-certified prior to the service being performed. Please notify the admission office as soon as possible if you are having procedures performed under this form of insurance to eliminate unnecessary waiting time.
- ❖ If you have **Medicaid Insurance**, please bring your **Medicaid Insurance** card with you.

First Floor Services...

Laboratory (Turn right after the lobby, pass the elevator bank, and turn left. Keep going until you see the sign)

- ❖ Bring your Doctor's orders with you to the lab
- ❖ Some lab procedures require that you fast prior to your blood being drawn. Ask your doctor if this is needed.

Radiology (Turn right after the lobby, pass the elevators, then turn left and follow the signs; second door on the right)

- ❖ Bring your admission paperwork to X-ray
- ❖ Some X-ray exams require an appointment time and/or require you to fast. Ask your Doctor for instructions.
- ❖ Please notify the X-ray department if you are/or think you may be pregnant prior to any X-ray procedure. Special precautions need to be taken.
- ❖ If you have any questions about a particular test, call 552-9351, Ext 256

Physical Therapy (located at the north end of the building after turning right at the lobby)

- ❖ Make an appointment with the Physical Therapy Department, Ext. 357
- ❖ Wear comfortable clothing and sturdy shoes.
- ❖ Bring your Admission paperwork with you.

Second Floor Services...

Nutritional Support Services
(Room 213)

- ❖ The dietician is available for nutrition therapy by appointment. To make an appointment, call 552-9351, Ext. 363 or your Doctor may schedule a time for you

Respiratory Therapy (Turn left after getting off the elevator; room 212)

- ❖ Bring your admission paperwork and Doctor's orders with you.
- ❖ You must make an appointment for electroencephalograms and pulmonary function studies. Call 552-9351, Ext.216

Specialty Physician Clinics at WGH

All clinics will be held in the Emergency Room

Neurology	Dr. Lim	940-322-1311
Neurosurgery	Dr. Reeves	940-723-0815
Ear/Nose/Throat	Dr. Godfry	940-766-8772

WILBARGER GENERAL HOSPITAL

Guide to Outpatient Services

LABORATORY

RADIOLOGY

OUTPATIENT SURGERY

RESPIRATORY

PHYSICAL THERAPY

NUTRITIONAL SUPPORT

TO HELP YOU WITH OUTPATIENT SERVICES

Please read these important instructions carefully; they will add to your convenience and comfort as a patient of our outpatient departments.

✓ **Eating and Drinking**

- ❖ For a morning operation, do not eat or drink anything after midnight.
- ❖ For an afternoon operation, you may only drink clear liquid (no milk) between midnight and 7 a.m. the day of your operation

✓ **Clothing**

- ❖ Wear comfortable clothing that you can easily change. You may come and go in pajamas, robe, and slippers.
- ❖ Please bathe the morning of your surgery and wear fresh clothing.

✓ **Valuables**

- ❖ Please leave all jewelry and valuables at home.

✓ **Someone to accompany you**

- ❖ An adult must accompany you to the hospital and stay there until your surgery is completed. He or she will be responsible for your possessions and provide your transportation home when you are discharged.

✓ **Recovery Room**

- ❖ If you have a general anesthetic or a significant amount of sedation, you will be taken to the recovery room after your surgery. After a sufficient recovery period, you will be transferred to our short stay unit.

✓ **At Home After Your Surgery**

- ❖ It is very important that you follow your doctor's orders regarding your diet, rest, and medication.
 - Unless you are otherwise directed, drink clear liquids only for the first six (6) hours after your surgery. Then, if you have tolerated liquids well, it is safe to add progressively to your intake so that by the next day, you may resume a normal diet.
 - It is normal to feel a little dizzy and sleepy for several hours after your operation. Do not drive, operate equipment, sign any important papers, or make any significant decisions until the next day.

Wilbarger General Hospital developed this guide to assist you with our outpatient services. We hope your stay was pleasant. If you have any suggestions or comments, please direct them to:

Jonathon Voelkel, Administrator
 Wilbarger General Hospital
 920 Hillcrest Drive
 Vernon, Texas 76384
 940-552-9351, Ext. 281